



# UNDERSTANDING YOUR BILL

**While Valley Clean Energy (VCE) is in charge of procuring the electricity you use PG&E will continue to provide billing services.**

- » PG&E will no longer charge you for electric generation. VCE now procures electricity on your behalf.
- » PG&E will continue to charge for electric delivery—the transmission and distribution of your electricity – as well as required regulatory and program charges at the same rate for all customers, regardless of the service provider. To learn more about your PG&E energy statement visit [pge.com](http://pge.com).
- » PG&E fees specific to Community Choice Energy Programs are factored into VCE’s rate setting process.

Because PG&E and VCE are working together to provide your electric service, your bill will include charges from both PG&E and VCE, but there will never be any duplicate charges.

The sample bill shown is based on an E-1 rate schedule for a typical residential customer.

- 1 Account Number**  
You will need this number when upgrading to VCE UltraGreen or opting out of VCE service.
- 2 PG&E Delivery Charges**  
This is PG&E’s charge to deliver electricity over their existing transmission lines, maintain infrastructure and other fees to support customer service and billing.
- 3 VCE Generation Charge**  
This charge covers Valley Clean Energy’s cost of purchasing clean electricity for customers.
- 4 Total Amount Due**  
This is the total amount you pay to PG&E, conveniently on one bill for services provided by both PG&E and VCE.
- 5 Your Electric Charges Breakdown**  
This is the summary of charges from electric generation, distribution and other fees, taxes and programs that fund regional or statewide programs such as assistance and efficiency rebate programs.

For billing questions regarding VCE, please contact Customer Service #855-699-8232 or at [customerservice@valleycleanenergy.org](mailto:customerservice@valleycleanenergy.org)



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 07/02/2018

Due Date: 07/23/2018

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## Service For:

SPARKY JOULE  
1234 MAIN STREET  
WOODLAND, CA 95695

## Your Account Summary

Credit Balance on Previous Statement	\$135.67
Payment(s) Received Since Last Statement	-135.67
Previous Unpaid Balance	0.00

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## Questions about your bill?

24 hours per day, 7 days per week  
Phone: 1-866-743-0335  
www.pge.com/MyEnergy

Current PG&E Electric Delivery Charges	\$89.08
Valley Clean Energy Electric Generation Charges	\$41.95

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<b>Total Amount Due by 07/23/2018</b>	<b>\$131.03</b>
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## Local Office Address

242 NORTH WEST STREET  
WOODLAND, CA 95695



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 07/02/2018

Due Date: 07/23/2018

Important  
Your charges  
other than

## Important Phone Numbers - 24 hours per day, 7 days per week

### Customer Service (All Languages; Relay Calls Accepted) 1-800-473-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

## Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

## Important Definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

Electric Tier	% of Baseline
1	0% - 100%
2	> 100%

\*Does not apply to EV & ET0UAB

**Tier 1 (Baseline) allowance:** Some residential customers are given Tier 1 / Baseline allowance – a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

**High Usage:** A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharges.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplication](http://www.pge.com/billexplication) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

## Your Electric Charges Breakdown

Conservation Incentive	-\$13.50
Generation	41.13
Transmission	16.77
Distribution	50.14
Electric Public Purpose Programs	9.10
Nuclear Decommissioning	0.90
DWR Bond Charge	3.33
Competition Transition Charges (CTC)	0.79
PCIA	17.57
Tax and Other	4.80
<b>Total Electric Charges</b>	<b>\$131.03</b>

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# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 07/02/2018

Due Date: 07/23/2018

## Details of PG&E Electric Delivery Charges

06/01/2018 - 06/30/2018 (30 billing days)

Service For: 1234 MAIN STREET

Service Agreement ID: 5678910123 **6**

Rate Schedule: E1 X Residential Service

## Service Information

Meter #	12345678910
Current Meter Reading	36,161
Prior Meter Reading	35,555
Total Usage	606.000000 kWh
Baseline Territory	X
Heat Source	Electric
Serial	N
Rotating Outage Block	50

03/02/2017 - 03/31/2017

Your Tier Usage

1	2
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Tier 1 Allowance	501.00000 kWh (30 days x 16.7 kWh/day)	
Tier 1 Usage	501.00000 kWh @ \$0.19979	\$100.09
Tier 2 Usage	105.00000 kWh @ \$0.27612	\$28.99

Generation Credit	-59.62
Power Charge Indifference Adjustment	17.57
Franchise Fee Surcharge	0.29
Utility Users' Tax	1.75

**Total PG&E Electric Delivery Charges \$89.08**

2016 Vintaged Power Charge Indifference Adjustment

- 8**
- 9**
- 10**
- 11**

### **6 Service Agreement ID**

A service agreement documents your particular arrangement with PG&E (including billing days, metering information, and other factors) in order to calculate applicable charges. For customers with multiple meters under a single PG&E account, each meter will have a unique Service Agreement ID number.

### **7 Tier Usage**

This marker shows the highest tier that you are being charged. If your electric use is more than your Tier 1 Allowance, which is set by state law, and crosses into Tier 2 or higher, the price you pay per kWh will increase.

### **8 Generation Credit**

This is the generation fee now provided by VCE's generation service, so PG&E credits this charge back to your account to avoid any duplication of generation fees. The credit is what PG&E would have charged you for electricity.

### **9 Power Charge Indifference Adjustment**

PG&E charges Valley Clean Energy customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that VCE customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into VCE's rate setting process.

### **10 Franchise Fee Surcharge**

The Franchise Fee is collected from PG&E to cover costs associated with rights to use public streets to provide gas and electric service. The franchise fee is factored into VCE's rate setting process.

### **11 Utility Users Tax**

The Utility Users Tax varies from city to city, and may not apply to every community in our jurisdiction. If your business or residence is already subject to this tax, you will continue to pay it as a VCE customer.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 07/02/2018

**Due Date:** 07/23/2018

## Details of Total Valley Clean Energy Electric Generation Charges

06/01/2018 - 06/30/2018 (30 billing days)

Service For: 1234 MAIN STREET

Service Agreement ID: 5678910123 ESP Customer Number:1234567890

### 03/02/2017 - 04/01/2017

<b>Rate Schedule:</b>	<b>E-1</b>		
GENERATION - TOTAL	606.000000 kWh @ \$0.06763		\$40.98
	NET CHARGES	40.98	
Local Utility Users Tax			0.82
Energy Surcharge			0.15
<b>Total Valley Clean Energy Electric Generation Charges</b>			<b>\$41.95</b>

## Service Information

Total Usage 606.000000 kWh

For questions regarding charges on this page, please contact:

Valley Clean Energy  
23 Russell Blvd  
Davis, CA 95616  
1-855-699-8232  
www.valleycleanenergy.org

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**Rate Schedule:** E-1

GENERATION - TOTAL 606.000000 kWh @ \$0.06763 \$40.98  
NET CHARGES 40.98

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Local Utility Users Tax 0.82  
Energy Surcharge 0.15

**Total Valley Clean Energy Electric Generation Charges \$41.95**

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### ESP Customer Number

This is your Energy Service Provider (ESP) Customer number for VCE.

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### Rate Schedule

This is your rate schedule determined by PG&E.

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### Energy Surcharge

This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider. The California legislature established the Energy Commission tax in 1975. The tax provides additional funding for the California Energy Commission.