



Have you been re-billed by PG&E? It can seem confusing. We can help.

If you see extra pages in your PG&E bill, it probably means you're being "re-billed." If so, here's how it works.:

- A re-bill corrects a prior billing error. This could be caused by a variety of reasons, such as clerical errors or technical issues.*
- A re-bill can increase or decrease a customer's bill, depending on its cause.
- When a re-bill occurs, customers will see billing information from prior months included on the current bill.
 - The corrected billing information from prior months will be shown.
 - Charges for the current month will be included.
 - You will be credited for all prior payments.

*The fault is not yours, and it's important that it be corrected. VCE is committed to ensuring accurate utility bills and to correcting errors.

Here's how it works:

Account Summary - page 1	
Due Date: 10/15/2019	
Your Account Summary	
Amount Due on Previous Statement	\$408.93
Payment(s) Received Since Last Statement	-408.93
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$209.90
VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	435.40
Electric Corrections	-279.70
Current Gas Charges	22.10
Total Amount Due by 10/15/2019	\$387.70

1 On your Account Summary, you'll see billing for PG&E's delivery charges, and for VCE's electric generation. Then you'll see a line that says, "Electric Corrections." This is an indication that a re-bill has been issued.

- 2** Each of the VCE Details pages shows the corrected bill amounts for each billing period.
- In this case, the account is being re-billed for two months.
 - The new, re-billed amounts are \$121.45 for June-July and \$163.24 for July-August.

VCE Details June 18-July 17 - page 2	
Details of VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	
06/18/2019 - 07/17/2019 (30 billing days)	
Service For: [REDACTED] Service Agreement ID: [REDACTED]	
06/18/2019 - 07/17/2019	
Rate Schedule: E1	
Flat	1,530.000000 kWh @ \$0.07908 \$120.99
	Net Charges 120.99
Energy Commission Tax	0.46
Please check our website for VCE's data privacy policy - ValleyCleanEnergy.org.	
Total VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	\$121.45

You already paid \$121.45, shown as a credit on page 4

VCE Details July 18-Aug 16 - page 3	
Details of VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	
07/18/2019 - 08/16/2019 (30 billing days)	
Service For: [REDACTED] Service Agreement ID: [REDACTED]	
07/18/2019 - 08/16/2019	
Rate Schedule: E1	
Flat	1,810.000000 kWh @ \$0.06989 \$162.70
	Net Charges 162.70
Energy Commission Tax	0.54
Please check our website for VCE's data privacy policy - ValleyCleanEnergy.org.	
Total VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	\$163.24

You already paid \$158.25, shown as a credit on page 4

VCE Details Current Month billing - page 4	
Details of VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	
08/17/2019 - 09/17/2019 (32 billing days)	
Service For: [REDACTED] Service Agreement ID: [REDACTED]	
08/17/2019 - 09/17/2019	
Rate Schedule: E1	
Flat	1,671.000000 kWh @ \$0.06989 \$150.21
	Net Charges 150.21
Energy Commission Tax	0.50
Please check our website for VCE's data privacy policy - ValleyCleanEnergy.org.	
Total VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges	\$150.71
Bill Corrections	
Cancellations	
06/18/2019 - 07/17/2019	-121.45
07/18/2019 - 08/16/2019	-158.25
Total Cancellations	-279.70
Total Bill Corrections	-279.70

The current monthly charge the customer must pay is \$150.71

- 3** Charges for the current month are shown, followed by credits for prior bills you *already paid* (which have now been re-billed).
- The *current* monthly charge the customer must pay is **\$150.71**.
 - A credit of \$121.45 is shown for a prior payment for the *first* re-bill month. This matches the re-bill exactly (on page 2), which indicates that it was simply a clerical error. There is no change.
 - During the *second* re-billed month, the new corrected charge is **\$163.24**. The customer originally paid **\$158.25**—\$4.99 less than the corrected charge. So the original bill undercharged by \$4.99, which is shown here as a net increase to the customer.

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4 Refer back to the first (Summary) page of your PG&E bill to see:

Your current VCE generation charges: (includes your current bill and the two corrected re-billed months) **\$435.40**

The amounts you *already paid* for the previous two months summed up as Electric Corrections: **-\$279.70**

If a credit were due for prior payments made, it would be shown beneath that.