TO: Board of Directors

FROM: Rebecca Boyles, Director of Customer Care & Marketing

SUBJECT: Customer Enrollment Update (Information)

DATE: February 10, 2022

RECOMMENDATION

Receive and review the attached Customer Enrollment update as of February 2, 2022.
All Winters customers are now enrolled and are included in this table.

### % of Load Opted Out

<table>
<thead>
<tr>
<th></th>
<th>Residential</th>
<th>Commercial</th>
<th>Industrial</th>
<th>Ag</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>VCEA customers</td>
<td>10%</td>
<td>9%</td>
<td>0%</td>
<td>13%</td>
<td>10%</td>
</tr>
<tr>
<td>Eligible customers</td>
<td>96%</td>
<td>87%</td>
<td>89%</td>
<td>87%</td>
<td>100%</td>
</tr>
</tbody>
</table>

### Participation Rate

<table>
<thead>
<tr>
<th></th>
<th>Residential</th>
<th>Commercial</th>
<th>Industrial</th>
<th>Ag</th>
<th>NEM</th>
<th>Non-NEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>VCEA customers</td>
<td>96%</td>
<td>87%</td>
<td>89%</td>
<td>87%</td>
<td>91%</td>
<td>91%</td>
</tr>
<tr>
<td>Eligible customers</td>
<td>91%</td>
<td>91%</td>
<td>100%</td>
<td>87%</td>
<td>90%</td>
<td>91%</td>
</tr>
</tbody>
</table>

### Monthly Opt Outs

|------------|------------|------------|----------|-----------|-----------|--------------|----------------|--------------|---------------|---------------|--------------|---------------|
| Status Date: 02/2/22
Item 8 - Enrollment Update

* The numbers in the pie chart represent opt ups for customers who are currently enrolled. The numbers in the bar graph represent opt up actions taken regardless of current enrollment status.

Status Date: 02/2/22
Item 8 - Enrollment Update

* These numbers represent all opt up actions ever taken regardless of current customer enrollment status.

Status Date: 02/2/22
Item 8 - Enrollment Update

489 Opt Ups*
- Winters: 2%
- Unincorp. Yolo: 10%
- Woodland: 22%
- Davis: 66%

10588 Opt Outs
- Winters: 4%
- Davis: 21%
- Unincorp. Yolo: 27%
- Woodland: 48%

* These numbers represent all opt up actions ever taken regardless of current customer enrollment status.

Status Date: 02/2/22